

The do's and don'ts of a good neighbourhood

- 1 Do not make any noise that may disturb the neighbours.
- 2 Keep the stairway clean and do not leave any objects on the landings or in corridors.
- 3 Do not hang out clothing or shake carpets from windows and balconies overlooking the street.
- 4 Keep our homes clean to avoid any nasty odours or insects.
- 5 Install satellite dishes and air conditioning devices on the terrace or roof, with permission from the community.
- 6 Place refuse in plastic bags, in the corresponding containers (paper and cardboard in the blue one; glass in the green one; plastic and tins in the yellow one; organic refuse in the brown one, and anything else in the grey one).
- 7 If we have to throw out furniture or old junk, we should phone the freephone number 900 720 648 and we will be told what to do. We will never leave it directly in the street.
- 8 We must pick up any dogs' mess which our dog leaves in the street.
- 9 We cannot consume alcoholic drinks, spit, urinate ... in the street. It is prohibited.
- 10 We must take care of the streets and squares and keep the town clean and transitable. The town is everyone's home.

It all depends on you



To live and to live together

When we live in a community, it is important to know the environment in which we live, be well-informed about the services the town offers, but also to know the rules which make for a good coexistence.

When we live in a block of flats, we share common spaces (the stairway, the landings, the patio, the roof, etc.) which we are obliged to keep in good condition between all the neighbours.

When we rent or buy a flat

It is important for us to present ourselves to the community president and the residents in the building who will inform us of the internal regulations within the community and the quota we must pay to keep the communal areas in good condition (the cost of lighting, cleaning, repairs, etc.).

Our obligation is to collaborate in the maintenance and **cleaning** of the communal areas of the building.

Between 10 pm. and 8 am. we are not allowed to make any noise which may disturb our neighbours, such as:

- Having the volume too loud when listening to music or the television.
- Using domestic appliances such as the washing machine, vacuum cleaner, etc.
- Moving furniture around or repairing things in the home.
- Holding noisy parties or shouting.

We must not leave objects on the stairway landings or **passageways**, or in interior patios, etc. We should ask if there is any area which can be used as a community storage space.



Any **plants** we have on window sills must be placed so that they do not suppose any danger for passers-by in the street. We should water them between 10 at night and 7 in the morning, taking care that water, leaves or any other objects do not fall down onto the public thoroughfare.

When hanging out **clothing**, it must be well wrung out and hung in the permitted areas. It must not be hung in the windows, on balconies or any other parts of the building visible from the public thoroughfare.

We must not shake **carpets**, clothing, or any other objects in doorways, from balconies or windows which look out on to the public thoroughfare.

It is necessary to be informed of the regulations which exist on installing **satellite dishes and air conditioning devices**. These can only be installed in the areas assigned to this use (the terrace or flat roof). Remember that you must ask permission from the residents' community during the property-holders' meeting.

Other important aspects

Refuse

Refuse must be selected in different plastic bags, afterwards depositing each bag in the **corresponding container** (paper and cardboard in the blue container; glass in the green one; plastic and tins in the yellow one; organic material in the brown one; and anything else, in the grey one). It is recommended that you do this between 8 in the evening and 10 at night. We must take it down often enough so as to avoid any nasty odours, flies, ants, etc.

We must not throw any refuse bags, lighted cigarette ends or liquids in the **litter bins in the street**.

The owners of **plots of land and patios** must keep them clean of refuse, debris, furniture and other objects.



Large pieces of old furniture

When we have to throw out **old furniture or junk**, we must take it directly to the local refuse collection centre (Av. del Tir Olímpic, s/n.), or telephone the municipal furniture collection service, **freephone 900 720 648**. In this case, it should be left out in the street, on the day and at the time the service agrees to. **We will never leave it out in the street directly.**

If we have domestic pets

When taking the **dog** for a walk, it must be on a lead and wearing a muzzle and we must pick up any dog's **mess** it leaves in the street.

Domestic pets have to be censused on the Town Council's register and, for certain breeds of **dogs designated as dangerous**, a special licence is required.

If pets prevent **neighbours from getting their rest** because they make a noise or sing loudly, we cannot leave them on patios, terraces, galleries or balconies, or in any other open spaces.

Communal public spaces

Urban furniture (benches, waste paper bins, playparks, etc.) is for all of us to enjoy. It is our obligation to look after it and avoid breaking it.

In the town, we have **public spaces** (streets, squares, parks, ...). We should keep them **clean and transitable**, and not throw papers or other objects on the ground.

These spaces are for all the citizens and, therefore, nobody or any group of people may make them exclusively theirs. **They should be respected, and at the same time we will be respecting each other.**

The Mollet del Vallès coexistence and public thoroughfare by-laws govern these regulations and establish sanctions for not fulfilling them; these sanctions may range from 120 to 3.000 €.